

## Lisle Library District Community Engagement Survey

This survey is available **online** on the Library’s website, [lislelibrary.org](http://lislelibrary.org). Feel free to take the survey on the website instead of using this paper version. *Paper surveys must be completed and turned in by July 31.*

The Lisle Library District is eager to gather community input to inform planning for the coming years. The Library invites all District residents to share their views in this confidential survey. Your responses will go directly to the independent market research firm that will report percentages after compiling all the data. A final community engagement report will be presented to the public this fall which will include survey data. All responses can be returned to the “Survey Return Box” in the Lisle Library at 777 Front Street in Lisle.

*Please select only one answer unless instructions state otherwise. All answers are anonymous and will be used to improve Lisle Library District’s services and facilities. **Please mark all answers with an X or check mark unless otherwise stated.***

1. To the best of your knowledge, do you have a Lisle Library card? *Please select one.*

Yes	No	Not Sure

2. Whether or not you use Library resources, what is your overall impression of the Lisle Library? *Select one.*

Like Strongly	Like Somewhat	Dislike Somewhat	Dislike Strongly	No Opinion

3. How would you describe your usage of **any** Lisle Library District resources in the last 12 months? This can include anything at the Library or provided by the Library, such as just coming to sit; borrowing materials; attending a meeting, program, or discussion group; or accessing something (such as database/ebooks, the Library catalog, or your Library account) from home or elsewhere. *Please check one option.*

Have Not Used Anything	
Have used 1 - 4 times	
Have used 5 - 12 times	
Have used 13 - 52 times	
Have used more than 52 times	

4. On a typical visit to the Lisle Library, **about** how long do you stay? *Please check one option.*

I don’t visit the Lisle Library	
Less than 15 minutes	
About a half hour	
About an hour	
About two hours	
About three hours	
Longer than three hours	

5. Which of the Lisle Library District resources have you used (for yourself or anyone in your household) in the last 12 months? *Select all that apply.*

*After indicating which you use, please rate each of the resources you have selected, on an overall basis.*

	Put an X if you have used	Then, for the resources you have used, please rate using these four options:			
		Like Strongly	Like Somewhat	Dislike Somewhat	Dislike Strongly
The Library Catalog					
Print Collection (includes Books, Magazines, Newspapers, Kits/Puzzles, Art Prints, etc.)					
Audio Collection (includes CD music and CD audiobooks)					
Video Collection (includes DVD movies/nonfiction, video games, and kids' video devices)					
Digital/Electronic Collection (includes e-books/magazines, e-audio, e-video/streaming and other e-devices/Kindle/Roku)					
Materials for non-English speakers and other English language learners (ESL/ELD)					
Databases (includes online articles, webinars, consumer data, etc.)					
Computers					
Children's programming					
Teen Programming					
Adult Programming					
Interlibrary loan					
Home Delivery					
Discussion Groups (book & film)					
Children's space					
Adult Space					
Art Gallery (Gallery 777)					
Large meeting room					
Small study/group rooms					
Restroom					
Self-check machines					
Copier machine, scanner, microfilm reader, or low vision reader					
Parking lot					
Librarian/Staff assistance					
Items/equipment for people with disabilities					
Wireless (WiFi) access					
<i>None of the above (if selected, no other items should be checked)</i>					

6. If you have not used any Lisle Library Resources, please answer the following question:

There are many reasons you may not use Lisle Library District resources. Please check off any of the reasons below that are KEY reasons for you.

Don't need what they offer	
Don't know what they offer	
They don't offer the materials I need	
They don't have the space I need	
They don't offer programming I need	
The materials aren't available when I want them	
The programs are full	
The space isn't available	
It doesn't feel welcoming	
It's too hard to use	
It's too hard to get to	
The hours don't meet my needs	
Don't have time in my schedule	
Other (please describe in the space below)	
None of the above (if selected, no other items should be checked)	

If you chose *other*, please describe other key reason(s) you do not use Lisle Library District resources:

7. Here are some statements about the Lisle Library District. Please indicate how much you agree or disagree with each statement:

	Agree Strongly	Agree Somewhat	Disagree Somewhat	Disagree Strongly	No Opinion
I like where the Library is located					
The hours are convenient for me					
The website is easy to use					
I feel aware of what the Library offers					
It is easy to check out materials					
The entryway/foyer is appealing					
The parking lot and entrance are designed well					
It is easy to get from the doorway to the resources I want					
It is easy to locate the resources I want within the building					
The Lisle Library District uses tax dollars effectively					
Overall, I value what the Library offers					
I expect to need the Library more at some other stage in my life					
The Lisle Library District is an important asset in the community					
The Library feels welcoming					
I trust the quality of information available from the Library					
The Library responds to feedback					
The Library communicates well with the community					

8. How would you most like to hear about Library resources and programs? Select all you would like a lot.

Paper newsletter	
An emailed newsletter	
Text messages	
Social media, such as Facebook	
A Library app	
Other ( <i>please describe in the space below</i> )	
Not interested in hearing from Library ( <i>if selected, no other items should be checked</i> )	

If you chose *other*, please describe how you would like to hear about Library resources and programs:

9. The Lisle Library District could focus on many different priorities in the future, each with potentially different impacts on the Library's budget. *Please rate each idea below.*

	<b>Important, even with significant additional cost</b>	<b>Important, with small additional cost</b>	<b>Important, but only with no additional cost</b>	<b>Not important</b>	<b>No opinion</b>
More print materials					
More digital materials					
More programming					
Increased family programming, such as game nights					
Increased capacity to handle more people in current programs					
More small group or study rooms					
More large meeting rooms					
Meeting space with smart room technology					
Teen space					
Additional online resources (classes, databases, etc.)					
More computers					
A media lab with technology and equipment					
Modernized children's space, especially to focus on STEAM (science, technology, engineering, arts, math)					
Book-vending and return boxes (something like Redbox®) that can be in various locations					
Opening earlier than 9:30AM (Monday through Saturday)					
Closing later than 9PM Monday through Friday					
Extended weekend hours					
Improving the exterior area (such as outdoor seating or natural environment)					
Improving the parking lot					
Improving the interior space					
Expanding the interior space					
A coffee-bar or snack space					

10. Where would you prefer to attend Library-sponsored programming? *Please select one.*

I don't attend Library programming	
At the Library	
At other public locations in the community	
No preference	

11. What other community resources do you or your household members use or participate in? *Select all that apply with an X or check mark.*

Park District	
Forest Preserve	
School District 68	
School District 202	
School District 203	
Private School	
Senior Center	
Church or other religious institution	
Community organizations (clubs, scouts, etc.)	
Other libraries <i>(Please list below)</i>	
Other <i>(Please describe below)</i>	
None of the above <i>(if selected, no other items should be checked)</i>	

If you selected *other libraries*, please list the libraries you or your household members use:

If you selected *other*, please describe what other community resources you or your household use or participate in:

12. People have all kinds of opinions about whether and why a Library is important. What, if anything, on this list is important about having a Library in Lisle? *Select any you feel are important*

Nothing is important about having a library <i>(if selected, no other items should be checked)</i>	
Physical space for all kinds of material (print, audiovisual, etc.)	
Online access to all kinds of electronic/digital material	
Access to experts in resources (that is, librarians)	
Access to technology, such as computers, scanners, multimedia, and internet	
Community gathering space	
Community interaction (such as meeting new people or just being with people)	
Meeting/study space	
A safe place	
Supports cultural life and image of Lisle	
Educational resource	
Pillar of community	
Family destination	
Senior resource	
Entertainment resource	
Positive impact on home value	

13. Are you:

Female	
Male	
Non-binary/third gender	
Prefer to self-describe	<i>Please describe:</i>
Prefer not to say	

14. What is your age? *Please answer below. If you prefer not to say, leave blank.*

15. Please select one or more of the following categories to describe yourself. *Select all that apply.*

American Indian or Alaska Native	
Asian	
Black or African American	
Hispanic or Latino	
Middle Eastern or North African	
Native Hawaiian or other Pacific Islander	
White	
Other	<i>Please describe:</i>
Prefer not to answer	

16. What are the ages of children in your household? Select all that apply

No children age 18 or under	
Under age 2	
Age 2 to 3	
Age 4 to 5	
Age 6 to 9	
Age 10 to 13	
Age 14 to 18	
Prefer not to answer	

17. Where is your residence located?

Northeast Lisle	
Southeast Lisle	
Southwest Lisle	
Northwest Lisle	
Naperville resident of the Lisle Library District	
Other	<i>Please describe:</i>

18. How long have you lived in the Lisle Library District?

Less than 1 year	
1 to 5 years	
6 to 9 years	
10 to 19 years	
20 or more years	
I do not live in the Lisle Library District	

Thank you for taking part in this important survey. The Lisle Library District is deeply appreciative and looks forward to reviewing and using the consolidated results when provided by the researcher.

If there is anything else you would like to share, feel free to write your thoughts below. Of course, the Lisle Library District always welcomes your input. You may contact the library at 630-971-1675 or visit our website contact page.

*Please make sure to turn in your paper survey by July 31.*