

# Need Help?

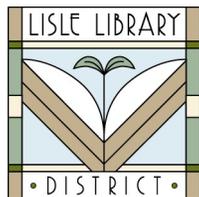
Visit <https://help.libbyapp.com/> for FAQs and support, or contact the library:

**Phone:** 630-971-1675 x1508

**Email:** [connect@lislelibrary.org](mailto:connect@lislelibrary.org)

**IM:** From the library home page at [www.lislelibrary.org](http://www.lislelibrary.org), scroll to the bottom and tap "Click to chat"

Lisle Library District  
777 Front Street  
Lisle, IL 60532  
630.971.1675  
[lislelibrary.org](http://lislelibrary.org)



## Renew or Return

Your items will automatically expire after the lending period ends. You do not need to return titles and there are never any late fees.

### Returning titles early

Titles are automatically returned to the library on their due date. If you finish a title early, you can return it before the due date using the steps below:

- Tap Shelf.
- Tap the title jacket.
- Tap Return Title to Library, then tap Return.

### Renewals

If you need more time to finish a title, you can renew it starting three days before the end of your loan, using these steps:

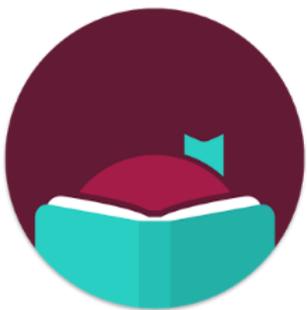
- Tap Shelf
- Tap the title jacket
- Tap Renew Loan
- Use the drop-down to choose the new loan period, then tap Renew

If you see the option to "Place a Hold" when trying to renew a title, it means you cannot renew the title because someone has the book on hold, or because you have downloaded the title in another format i.e. Kindle.

## Downloading Library eBooks & eAudiobooks with the Libby App

For Tablets and Smartphones

The advertisement features a dark purple background with a faint floral pattern. On the left, the text reads "Meet libby" in a large, white, sans-serif font, with "libby" in a smaller, blue font. Below this is the tagline "The one-tap reading app from your library" in a white, sans-serif font. At the bottom left, it says "Happy Reading" in a white, sans-serif font. In the center, there is a smartphone displaying the Libby app interface. The app screen shows a search bar at the top, a "Featured Titles" section with four book covers, and a bottom navigation bar with "Library" and "Shelf" tabs. To the right of the smartphone, there are two small icons: "Google Play" and "Available on the App Store".



## Libby, by Overdrive

### Get Started

1. Download the Libby app to your device from the app store.
2. Open the Libby app by tapping on the “Hi” button.
3. Tap the “Find My Library” button and search for Lisle Library District.
3. You will be prompted to sign in with your library card and PIN\* when you are ready to borrow an item.
4. The Libby app is available for iOS 9+, Android 4.4+, & Windows 10 .

\*Your PIN is usually the last 4 digits of the phone number we have on file.

Download titles using Libby, by Overdrive  
For use on mobile devices: iPhones, iPads, smartphones,  
and tablets (including Nook Color and Kindle Fire)

### Check Out Titles

1. Browse or search for titles.
2. Tap a title’s cover image to see a description.
3. If the item is available, tap “borrow.”
4. You will then be prompted to choose the loan term (7, 14 or 21 days).
5. Scroll down and tap “Borrow!”
6. If the item is not available because it is checked out, you will have the option to “Place Hold.”
7. After tapping “Place Hold” an image of a library card will appear. Scroll down and tap “Place Hold!”
8. You may have up to 5 items checked out and up to 5 hold requests at a time.

### Read or Listen in the app

1. Access your borrowed items and holds from the homepage by tapping “Shelf” at the bottom.
2. In the Loans page, the due date will appear next to the covers.
3. Tap “Open Book” or “Open Audio-book” to begin reading or listening.
4. The menu in the upper right corner has search, chapters, bookmarks, and more.
5. You can adjust the text size in the top right menu under “Reading Settings” by sliding the black marker. Tap done to save your changes.
6. Tap the center of the screen to clear the menu.
7. Swipe left or tap right to turn the page.
8. When you open an audiobook, press play to listen, tap the dial to change reading speed, the moon icon activates a sleep timer, touch and hold the circle on the timeline to move forward or backward in the book.