

CONSUMERS' CHECKBOOK



Lisle Library District Cardholders:

Consumers' Checkbook (Chicago Area) is a nonprofit, authoritative source for ratings of local service firms such as auto repair shops, plumbers, veterinarians, roofers, and dentists.

Access Steps:

From Your Computer:

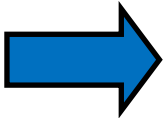
Go to www.lislelibrary.org/LLDdatabases

Select "Chicago Consumer Checkbook."

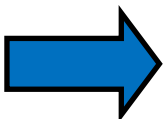
Enter your library card number and PIN. Click "Login."

GETTING STARTED:

Click on "Services We Rate" for a list of categories. Click on a category and click on the "Overview," "Ratings," or "Articles & Advice" tabs, or use the search box at the top right.



In a service category, click on the "Ratings" tab for a list of providers. Click on the dropdown menu next to "Areas Served" to choose your area or click on "More Filters" to limit results. Ratings categories include Checkbook's Top Rating for Quality, Overall Quality, and for certain services, Price Lower/Higher than Average.



Click on a provider's name for a detailed breakdown of the Consumer Ratings, Complaints, Areas Served, Consumer Comments, and more.

Click on the tabs at the top of the page for Ratings & Advice on Auto Services, Healthcare Providers, Home Services, Financial Services, Pet Care, Stores and Travel & Leisure, for the Chicago area.

Need More Help?

Email: adultservices@lislelibrary.org to connect with LLD staff